1) How do you currently receive your television programming?

2) How long have you subscribed to Charter or Verizon?
3) Why did you choose your current provider? (Charter)

3) Why did you choose your current provider? (Verizon)
4) What cable services do you subscribe to?

5) Please rate your current cable service from 1-4:
1 = excellent, 2 = good, 3 = fair, 4 = poor
Charter
5) Please rate your current cable service from 1-4:
1 = excellent, 2 = good, 3 = fair, 4 = poor
Verizon

6) Which, if any, of these problems have you had within the past 6 months:
Charter
6) Which, if any, of these problems have you had within the past 6 months: Verizon

7) Please rate your current provider in the following: Charter
7) Please rate your current provider in the following:

Verizon

8) What types of programs are you most interested in?
9) How often do you watch the following local programming?
1- regularly, 2- occasionally, 3- rarely, 4- never

10) Do you think it’s important for Verizon and Charter to provide a local Public, Educational and Government Access Channel(s)?
11) Do you take advantage of the community studio for producing community programming?

11B) Please explain why/why not
PART B Questions for residents who are NOT currently Cable Subscribers

B1) Please give your opinion on why you do not currently subscribe to cable television.

B2) If you're a former subscriber, why did you cancel?
Part C – Optional

C1 Gender:

C2) Age Bracket
C3 Number of people in these age categories:

- Under 10: 206 (4), 141 (3), 64 (2), 1 (1)
- 10 to 19: 125 (4), 141 (3), 106 (2), 1 (1)
- 20 to 39: 162 (4), 162 (3), 106 (2), 1 (1)
- 40 to 59: 252 (4), 252 (3), 162 (2), 1 (1)
- 60+: 243 (4), 243 (3), 177 (2), 1 (1)